



Merchandise Return/Exchange Form

Conditions for Merchandise Return/Exchange	Step 1: How would you like to handle your return?	Step 2: Reason For Return	
<p>If you received a defective product, you must contact us within 2 business days of the receipt of your package so we can process a claim.</p> <p>We do not accept returns or exchanges on discontinued sunglasses. Sunglasses marked On Sale, Discontinued, No Longer In Stock, Sold Out or no longer listed on our on-line store www.savvishades.com is considered to be a discontinued item. If the item is damaged upon receipt, you must contact us within 7-business days in order to receive a replacement for the same item.</p> <p>Contact us and inform us of your Merchandise Return at savvishades@gmail.com</p>	<input type="checkbox"/> Refund to Credit Card <input type="checkbox"/> Exchange for another item (Please fill out steps below) <input type="checkbox"/> Exchange for the same item (Please fill out steps below) <input type="checkbox"/> Replace defective item	<input type="checkbox"/> Damaged <input type="checkbox"/> Defective <input type="checkbox"/> Dissatisfied (explain) <input type="checkbox"/> Incorrect Item Shipped <input type="checkbox"/> Ordered wrong product <input type="checkbox"/> Not as Described <input type="checkbox"/> Not as pictured <input type="checkbox"/> Shipping Damage	
Step 3: Fill out Contact Information			
<p>Date of Order / /</p> <p>Name on Order _____ E-Mail _____</p> <p>Ship to Address _____ Invoice#/PayPal Payment Receipt # _____</p> <p>_____ Contact Phone: _____</p> <p>Suite/Apt. _____ City _____</p> <p>State _____ Zip _____ Country _____</p>			
Returns/Replacements/Exchanges			
List item(s) you are returning, including reason for return:		List item(s) you want for your exchange: (if applying for credit/refund skip this step)	
Item #	Reason For Return	Item #	Color and Description

Enclose this Merchandise Return Form and a copy of your invoice along with the merchandise packed in the original manufacturer's packaging as they were received. Send your package via USPS insured mail to the address on your packing slip or contact us at savvishades@gmail.com for our mailing address.